

QUALITY AND SUSTAINABILITY POLICY (10/2012)

SOE is a corporation committed to provide of Maritime Solutions in the areas of **Quality, Safety, Security, Health, Environmental, Crisis and Risk** Management. Solutions range includes Consulting, Shipboard Documentation Development, training onboard and ashore plus development of computer based training and software modules for the above.

SOE aims to meet and exceed customer needs with the maximum value for the products and services it provides. SOE is currently implementing a continuously improving management system that is being certified to ISO 9001:2008.

SOE' quality goals are:

REGULATORY

To design, develop and promote products and services that are in compliance with the latest national and international rules, regulations, and guidelines.

CLIENT SERVICE

To ensure that all clients are getting what they pay for and provide them with the best quality products and services that are consistent with their needs.

CONTINUOUS IMPROVEMENT

To identify all malfunctions, complaints and deficiencies at the time they happen, follow up with preventive actions and ensure full examination of all non-conformities in design, delivery, and customer service. To identify processes that require improvement and implement necessary changes to continuously improve.

LEADERSHIP

To provide expertise and input to industry and regulatory bodies that promotes the improvement of safety at sea, protection of the marine environment, and the overall betterment of the worldwide maritime community.

TECHNOLOGY

To acquire, use and apply the latest technology and information in all activities, products and services.

ETHICS

To conduct all business in an ethical and professional manner sensitive to human needs and social responsibilities in order to achieve customer goals and create opportunities for SOE employees.

EMPLOYEE ACCEPTANCE

To create and maintain an environment that encourages teamwork, co-operation, initiative, leadership, problem solving, constructive decision making, and a commitment to continuous improvement.

The management of our Group is committed to ensure that the above goals are consistently and continuously been promoted and that the content of this policy remains valid and effective through day to day operations.

For SOE Marine Group



Apostolos Belokas

Principal Consultant & CEO